

# Kaltura Connect on the Road – FAQ



Can't find your answer? Connect with us!  
[connect2026@kaltura.com](mailto:connect2026@kaltura.com)

## General

### How do I sign up?

We'd love for you to join us! You can sign up for the event [here](#).

### Is there a registration or entrance fee for this event?

No, it's a totally free event.

### Will you be catering to any dietary restrictions?

We'll be serving a variety of foods that cater to all dietary needs. You can let us know your specific needs in advance via the registration form, or email us at [connect2026@kaltura.com](mailto:connect2026@kaltura.com).

### I signed up to Kaltura Connect on the Road's virtual hub but am now able to attend the in-person event. Can I change my registration?

That's great news, of course you can! Please contact us at [connect2026@kaltura.com](mailto:connect2026@kaltura.com) ASAP so we can update your registration and save your spot at the event. See you there!

### Is there a dress code for the event?

There's no formal dress code, but we recommend business casual to match the atmosphere in NYC, San Francisco and London.

### Will the Kaltura Connect on the Road sessions be available to watch online?

Yes! While our sessions will take place live in each location, they'll be recorded and made available on the Kaltura Connect on the Road virtual hub for on-demand viewing after the events.

### Is Kaltura Connect on the Road accessible to people with disabilities?

We strive to meet accessibility guidelines including Section 508, CVAA, and WCAG 2.1 AA for our event platform. If you need further assistance, either virtually or for accessing the in-person venues, please let us know by emailing us at [connect2026@kaltura.com](mailto:connect2026@kaltura.com). We'll do our best to accommodate your needs.

### Will sessions have closed captioning?

Yes! Closed captioning will be available for all on-demand sessions, which will be uploaded to the virtual hub shortly after the live event ends. Simply click the CC button in the bottom-right corner of the player to enable or disable captions.

### Where can I learn more about Kaltura's solutions?

Glad you asked. You're welcome to visit our [website](#) to get more info about all of [our solutions](#)!

### I have other questions. How do I contact you?

Easy! Just click here >> [connect2026@kaltura.com](mailto:connect2026@kaltura.com)

### Where can I see the agenda?

The agenda for each location is coming! You can find them soon at the official [event page](#) and virtual hub.

## Connect Virtual Hub - Technical support

### Which browser do you recommend for accessing the event's content?

If you're watching from your computer, the latest versions of Chrome, Edge, Firefox, and Safari would all be ideal. If you're joining from a mobile device or tablet, we recommend using Safari or Chrome.

### Can I access Kaltura Connect on the Road virtual hub from my mobile?

Of course! Once the live event is over, we'll upload all relevant sessions to this site, which is accessible from any device.

### I got a 'Something went wrong' message, what do I do?

Sounds like a connection issue. Check your internet connection and make sure you're using the most updated browser version. If that doesn't work, contact us at [connect2026@kaltura.com](mailto:connect2026@kaltura.com)

### The video quality isn't ideal. What should I do?

Often, it's either because of an unstable internet connection or not enough internal memory available. Try checking your wireless connection, updating your browser, and clearing your cache. If that doesn't work, please contact us at [connect2026@kaltura.com](mailto:connect2026@kaltura.com)

### How long will the sessions be available to watch on demand?

Sessions will be available on the virtual hub until 1.1.2027, and possibly longer. We'll update on any changes to that.

### When and where will the event be held?

Kaltura Connect on the Road 2025 is coming to New York, San Francisco, and London. See below for more details. [Sign up today!](#)



**New York**  
May 12



**San Francisco**  
May 14



**London**  
May 19

[Sign up today](#)