

Kaltura Connect on the Road – FAQ

How do I sign up?

We'd love for you to join us! You can sign up for the event [here](#).

Is there a registration or entrance fee for this event?

Nope. This is a free event.

I have dietary restrictions - will you be catering to those?

We'll be serving various kinds of foods that cater to all dietary needs. You can let us know ahead of time in the registration form or email us at connect2024@kaltura.com.

I signed up to Kaltura Connect on the Road's virtual hub but am now able to attend the in-person event. Can I change my registration?

That's awesome, of course you can! Please contact us at connect2024@kaltura.com ASAP so we can update your registration and save your spot at the event. See you there!

Is there a dress code for the event?

Not really, but we're thinking business casual. Feel free to wear whatever you're comfortable in.

Will the Kaltura Connect on the Road sessions be available to watch online?

Yes! While our sessions will be held live in each of the locations, they'll be recorded and uploaded to the [Kaltura Connect on the Road virtual hub](#) for you to watch on demand once the live events are over.

Is Kaltura Connect on the Road accessible to people with disabilities?

We strive to meet accessibility guidelines including Section 508, CVAA, and WCAG 2.1 AA for our event platform. If you need further assistance, either virtually or for accessing the in-person venues, please let us know by emailing us at connect2024@kaltura.com. We'll do our best to accommodate your needs.

Will sessions have closed captioning?

Yes, we'll provide closed captioning for on-demand sessions, which will be uploaded to the virtual hub immediately after the live event has ended. Simply click the CC button at the bottom-right corner of the player to toggle it on or off.

Where can I learn more about Kaltura's solutions?

Glad you asked. You're welcome to visit our [website](#) to get more info about all our solutions!

I have other questions. How do I contact you?

Easy! Just click here>> connect2024@kaltura.com

Where can I see the agenda?

They're coming! Check back soon.

When and where will the event be held?

Kaltura Connect on the Road 2024 is coming to New York, San Francisco, and London. See below for more details.



New York | May 7th at the Gansevoort

18 9th Ave, New York, NY

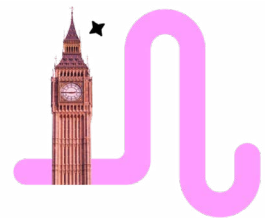
[View map](#)



San Francisco | May 9th at Sens

4 Embarcadero Ctr Level, SF, CA

[View map](#)



London | May 21st at the Pelligon

43 Bank St, London E14 5NX, UK

[View map](#)

Connect Virtual Hub - technical troubleshooting

Which browser do you recommend for accessing the event's content?

If you're watching from your computer, the latest versions of Chrome, Edge, Firefox, and Safari would all be ideal.

If you're joining from a mobile device or tablet, we recommend using Safari or Chrome.

Can I access Kaltura Connect on the Road virtual hub from my mobile?

Of course! Once the live event is over, we'll upload all relevant sessions to this site, which is accessible from any device.

I got a 'Something went wrong' message, what do I do?

Sounds like a connection issue. Check your internet connection and make sure you're using the most updated browser version. If that doesn't work, contact us at

connect2024@kaltura.com

The video quality isn't ideal. What should I do?

Often, it's either because of an unstable internet connection or not enough internal memory available. Try checking your wireless connection, updating your browser, and clearing your cache. If that doesn't work, please contact us at

connect2024@kaltura.com

How long will the sessions be available to watch on demand?

Sessions will be available on the virtual hub until 1.1.2025, and possibly longer. We'll update on any changes to that.