



Kaltura Accessibility Conformance Report

VPAT® Version 2.1

Name of Product/Version:

- *Kaltura MediaSpace and Kaltura Application Framework (KAF) 5.69.x – released February 12, 2018*
- *Kaltura Video Editing Tools 2.22.1 – released February 12, 2018*
- *Kaltura Media Player 2.71.x – released August 26, 2018. Including the In-Video Quiz (IVQ) component.*

Product Description: *Kaltura MediaSpace Video Portal is a video platform that offers a flexible environment to unify videos for an entire organization, under the organization’s branding, workflows, and displaying only an organization’s content.*

Date: *September 2018*

Contact information: accessibility@kaltura.com

Evaluation Methods Used: *Testing the Kaltura products cited above involved extensive use of leading assistive technology such as screen readers, as well exclusive use of the keyboard. Native platform accessibility features were also used to assist with testing. These were supplemented with techniques, such as manual inspection of Accessibility API output. This testing was performed on Windows 10, Internet Explorer 11, and JAWS 2018.*





Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A Yes Level AA Yes Level AAA No
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web: Textual equivalents are provided for most non-text content.</p> <p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • In Kaltura MediaSpace, content and controls that are initially hidden and not exposed visually without user action, such as mouse hover, are still exposed to screen readers, yet there is no visual indication that there is content available for expanding. • A custom date picker control in Kaltura MediaSpace does not provide textual information, such as a <code>role</code>, for assistive technology to utilize when attempting to select a date. • No textual equivalent to the “loading image” message is provided by the Kaltura Video Editing Tools. • In Kaltura MediaSpace, the user’s “like” state for each video and the current state of the contrast mode button in the header are indicated visually, but not textually. • A few other images in Kaltura MediaSpace do not provide appropriate alternative text.





Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Kaltura MediaSpace does not have prerecorded audio-only and prerecorded video-only media.</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Kaltura MediaSpace does not have synchronized media.</p>





Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Kaltura MediaSpace does not have time-based media or prerecorded video content.</p>
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web: Information, structure, and relationships can be determined programmatically for most of Kaltura MediaSpace’s content.</p> <p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • In Kaltura MediaSpace, when the “Load More” button is activated, programmatic focus is moved to the top of the overall list rather than being set at the point from which the user can review the additional content. • Some of the Kaltura Video Editing Tool’s buttons do not provide accessible names, such as the Zoom and Add Hint buttons.





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		<ul style="list-style-type: none"> • Some fields do not provide valid labels as they are identified only by their placeholder values. This includes the Username and Password fields in the Login form, and the Kaltura Media Player's search field. • The accessible name provided for a Tags field in Kaltura MediaSpace contains a data entry constraint. information rather than its intended name. • Form grouping markup for some radio buttons in Kaltura MediaSpace is not provided. • In the Kaltura Video Editing Tool, a time field's data entry requirement is not conveyed in an accessible manner.
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Content is presented in a meaningful sequence.</p>





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<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Any instructions provided do not rely solely on sensory characteristics of components.</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Minor Exceptions</p>	<p>Web: Most elements do not use color as the sole means of conveying information.</p> <p>A rating of Supports with Exceptions has been given for the following reason:</p> <ul style="list-style-type: none"> • A Preview Video button in Kaltura MediaSpace is initially conveyed as “disabled” by a dimmed appearance, but this state is not conveyed textually to assistive technology.





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<p><u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Kaltura MediaSpace does not have audio that plays automatically.</p>
<p><u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Many active elements are not accessible from the keyboard.</p> <p>A rating of Does Not Support has been given for the following reasons:</p> <ul style="list-style-type: none"> • In the Kaltura Video Editing Tool, several controls related to customizing questions are not keyboard accessible, including the elements to add or randomize questions. Also, the capability to rearrange questions relies on drag-and-drop mouse usage that is not supported for keyboard use. • In Kaltura MediaSpace, when the “Load More” button is activated, programmatic focus is moved to the top of the overall list rather than being set at the point from





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		<p>which the user can review the additional content. This forces keyboard-only users to manually navigate back to their former location to review the new content.</p> <ul style="list-style-type: none"> • A “WYSIWYG” editor for editing a video’s description utilizes a <code>contenteditable</code> attribute that has never been well-supported by screen readers. Recognizing, activating, using, and confirming the results of this editor are only possible with advanced screen reader features. • When a custom date picker control in Kaltura MediaSpace appears, it is rendered at the end of the page order and programmatic focus is not moved to it. Further, none of the date elements are in the tab order. • Video preview images in Kaltura MediaSpace can only be triggered with a mouse. • Active elements related to each video in Kaltura MediaSpace are initially hidden but appear on mouse hover or when the first video element receives keyboard focus in the tab order. This significantly lengthens the tab order and also prevents users of assistive technology, such as speech input software, from having direct access to these controls. • In Kaltura MediaSpace, the site search Submit button can only be activated with a





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		<p>mouse click, as it does not receive keyboard focus.</p> <ul style="list-style-type: none"> • Similarly, the element Create New Chapter in Kaltura MediaSpace is inaccessible from the keyboard. • A Chapter timeline bookmark slider in Kaltura MediaSpace cannot be controlled by screen readers. <p>In the Kaltura Video Editing Tool, a keyboard conflict occurs between the use of the Space key to control video playback and elements that are natively activated using that same key.</p> <ul style="list-style-type: none"> • In Kaltura MediaSpace, some controls that should support the Space key to activate do not, instead requiring the Enter key.
<p><u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports:</p>	<p>Web: Kaltura MediaSpace does not have any keyboard traps.</p>





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<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports:</p>	<p>Web: Kaltura MediaSpace does not have any content that is time limited.</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Kaltura MediaSpace offers a single image carousel on its homepage. While it automatically pauses if the mouse is hovered over it, the carousel does not offer a keyboard-focusable element to pause it, nor does the carousel pause if the Next or Previous buttons have keyboard focus.</p>





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<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports:</p>	<p>Web: Kaltura MediaSpace does not contain any content that flashes.</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 	<p>Web: Supports</p>	<p>Web: Kaltura MediaSpace provides a skip link at the start of its pages that allows the user to bypass the repetitive header content.</p>





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<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.21 (Web) 10.2.21 (non-web document) 11.2.1.21 (Software) - Does not apply 11.2.2.21 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: Kaltura MediaSpace provides informative titles for its pages.
<p><u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.22 (Web) 10.2.22 (non-web document) 11.2.1.22 (Software) 11.2.2.22 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Supports with Exceptions	<p>Web: In most cases, the focus order of controls and content in Kaltura MediaSpace is logical.</p> <p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> In Kaltura MediaSpace, when the “Load More” button is activated, programmatic focus is moved to the top of the overall list rather than being set at the point from which the user can review the additional content. Other cases occur in Kaltura MediaSpace where activating an element causes focus





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<ul style="list-style-type: none"> 602.3 (Support Docs) 		<p>to move away, sometimes unpredictably, rather than remaining on the element.</p> <ul style="list-style-type: none"> Conversely, when closing some Kaltura MediaSpace dialogs, focus is not properly reset on the element that initially triggered the dialog. When a custom date picker control in Kaltura MediaSpace appears, it is rendered at the end of the page order, but programmatic focus is not moved to it. Keyboard focus is not properly restricted when tabbing within modal dialogs such as the Kaltura Video Editing Tool's Help panel. Where the tab order is explicitly controlled by use of the <code>tabindex</code> attribute with positive values, the actual tab order of visible elements, i.e., the expected left-to-right tab order and the reading order as experienced by screen reader users, can become out of sync, like in the Kaltura MediaSpace site header. In the Kaltura Player, the "Skip for Now" button occurs later in the tab order than would be logical, given its purpose.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.23 (Web) 10.2.23 (non-web document) 11.2.1.23 (Software) 	<p>Web: Supports with Exceptions</p>	<p>Web: Most links identify their purpose, in context.</p> <p>A rating of Supports with Exceptions has been given for the following reasons:</p>





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<ul style="list-style-type: none"> • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool)f2.4.5 • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • A set of Kaltura MediaSpace links that expose more options offers only link text of "...". • Link tags for videos in Kaltura MediaSpace do not provide text or context to make it clear that they are tags for other videos with that same tag. • In Kaltura MediaSpace, video preview links containing the video length or view count do not identify the action or purpose of these links. • Links to remove a video from watch history in Kaltura MediaSpace do not identify the video or provide sufficient context to do so. • A small number of Kaltura MediaSpace links do not expose their visually-intended accessible names, but rather only identify state information, such as "selected", or keyboard shortcuts, such as "CTRL+B", without also including the visual names.
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p>	<p>Web: Supports</p>	<p>Web: Pages in Kaltura MediaSpace identify their primary language.</p>





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web: In nearly all cases, Kaltura MediaSpace does not initiate change of context when a component receives focus.</p> <p>A rating of Supports with Minor Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • When the read-only Start Date field gains keyboard focus, a custom date picker dialog in Kaltura MediaSpace appears, but it is rendered at the end of the page order. Additionally, focus is not moved to the dialog.
<p>3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Supports with Minor Exceptions</p>	<p>Web: For the most part, Kaltura MediaSpace does not initiate change of context upon changing the setting of any user interface component.</p> <p>A rating of Supports with Minor Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • In a Kaltura MediaSpace search field, after a slight pause in entering a search term, the page submits the term “as is” and updates with those results without waiting for the user to submit explicitly. Focus remains in the Search field and the user





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<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>can continue typing a different search term, but some users may find this automatic search distracting.</p>
<p><u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.33 (Web) 10.2.33 (non-web document) 11.2.1.33 (Software) 11.2.2.33 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Kaltura MediaSpace forms clearly identify errors.</p>
<p><u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.34 (Web) 10.2.34 (non-web document) 11.2.1.34 (Software) 11.2.2.34 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	<p>Web: Supports with Exceptions</p>	<p>Web: In most cases, Kaltura Workspace forms provide labels or instructions when content requires user input.</p> <p>A rating of Supports with Minor Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> The radio buttons related to Publishing Schedule in Kaltura MediaSpace do not convey that shared label in an accessible manner. In the Kaltura Video Editing Tool, the required data entry format for going to a





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<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>timestamp is indicated visually but not textually in an accessible manner.</p>
<p>4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Minor Exceptions</p>	<p>Web: A rating of Supports with Minor Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • A small number of elements in Kaltura MediaSpace share the same <code>id</code> attribute value within the same page. • An occurrence was found in Kaltura MediaSpace in which a list item element was not correctly placed within a list container element.
<p>4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports with Exceptions</p>	<p>Web: In most cases, Kaltura MediaSpace conveys the name, role, and/or value of elements.</p> <p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • Some of the Kaltura Video Editing Tool's buttons do not provide accessible names, such as the Zoom and Add Hint buttons. • Some fields do not provide valid labels as they are identified only by their placeholder values. This includes the Username and Password fields in the Login form, and the Kaltura Media Player's search field.





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		<ul style="list-style-type: none"> The accessible name provided for a Tags field in Kaltura MediaSpace contains a data entry constraint. information rather than its intended name. In the Kaltura Video Editing Tool, a time field's data entry requirement is not conveyed in an accessible manner. A custom date picker control in Kaltura MediaSpace does not provide textual information, such as a <code>role</code>, for assistive technology to utilize when attempting to select a date. While a video file upload is in progress, the percentage completion that is updated visually is not rendered to support automatic announcement by screen readers. However, the indication of upload completion is announced.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5 (Web) 10.2.5 (non-web document) 11.2.1.5 (Software) 	Web: Supports	Web: No live audio or video media occurs on the site.





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: No prerecorded video media occurs on the site.
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) 	Web: Supports with Exceptions	<p>Web: In most cases, the minimum contrast ratio is met.</p> <p>A rating of Supports with Exceptions has been given for the following reasons:</p>





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • A small number of buttons, such as Revert to Defaults in the Kaltura Video Editing Tool, do not provide sufficient contrast. • When Windows High Contrast themes are used, some elements, such as the Open and Moderated buttons in Kaltura MediaSpace’s Channel pages, become low in contrast.
<p><u>1.4.4 Resize text</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Kaltura MediaSpace allows text to be resized.
<p><u>1.4.5 Images of Text</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply 	Web: Supports	Web: The only images of text are of the company logo, which are exempted.





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: There are multiple ways to reach each page, except in cases where a page is the result of a series of steps.
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) 	Web: Supports	Web: Headings and labels describe their topics, when they are present.





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	<p>Web: Most elements provide a visible keyboard focus indicator.</p> <p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • Kaltura MediaSpace’s skip link does not appear in a recognizable form when it receives keyboard focus at the start of pages’ tab order. • Some elements are missing any form of visible keyboard focus, or the focus indication is of poor contrast. Instances include the Kaltura Video Editing Tool’s Delete and Save buttons.
<p><u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply 	Web: Supports with Exceptions	Web: The language menu in the Kaltura MediaSpace header does not indicate changes of language in every case.





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: Navigation mechanisms remain consistent across the site.
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) 	Web: Supports	Web: Kaltura MediaSpace consistently identifies components with the same functionality.





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: When errors are identified, suggestions are provided to correct errors.</p>





Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports:	Web: Kaltura MediaSpace does not contain forms that cause legal commitments or financial transactions.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	Kaltura MediaSpace is partially usable by people without vision.





Criteria	Conformance Level	Remarks and Explanations
		<p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • As described in 1.1.1 Non-text Content, some non-text elements do not provide textual equivalents. • As described in 1.3.1 Info and Relationships, some elements do not provide accessible names and in some cases, programmatic focus not managed properly. • As described in 1.4.1 Use of Color, a button is implied to be disabled by a dimmed appearance, but this is not conveyed textually. • As described in 2.1.1 Keyboard, a significant number of active elements and components are not keyboard accessible. • As described in 2.2.2 Pause, Stop, Hide, the homepage carousel cannot be paused from the keyboard. • As described in 2.4.3 Focus Order, several problems occur that are related to focus management or tab order. • As described in 2.4.4 Link Purpose, several issues occur in which links provide no accessible names or inadequate names. • As described in 3.1.2 Language of Parts, a language menu does not identify inline language changes in all cases. • As described in 3.2.1 On Focus, a custom date picker appears when a read-only date





Criteria	Conformance Level	Remarks and Explanations
		<p>field receives focus, but focus is not moved to the control.</p> <ul style="list-style-type: none"> As described in 3.2.1 On Input, the search form submits itself and updates the page with results after the user briefly pauses typing. As described in 4.1.2 Name, Role, Value, some elements fail to provide accessible names and roles.
302.2 With Limited Vision	Supports with Exceptions	<p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 1.1.1 Non-text Content, some non-text elements do not provide textual equivalents. As described in 1.4.1 Use of Color, a button is implied to be disabled by a dimmed appearance, but not with a textual equivalent. As described in 1.4.3 Sufficient Contrast, a few buttons do not provide sufficient contrast, while other elements exhibit reduced contrast in Windows High Contrast Mode.
302.3 Without Perception of Color	Supports with Minor Exceptions	<p>A rating of Supports with Minor Exceptions has been given for the following reason:</p> <ul style="list-style-type: none"> As described in 1.4.1 Use of Color, a button is implied to be disabled by a dimmed appearance, but not with a textual equivalent.
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	





Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Supports with Exceptions	<p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • As described in 2.1.1 Keyboard, a significant number of active elements and components are not keyboard accessible. • As described in 2.4.3 Focus Order, several problems occur that are related to focus management or tab order. • As described in 2.4.7 Focus Visible, several elements do not provide any or sufficient visible keyboard focus. • As described in 3.2.1 On Focus, a custom date picker appears when a readonly date field receives focus, but focus is not moved to the control. • As described in 3.2.2 On Input, the search form submits itself and updates the page with results after the user briefly pauses typing.
302.8 With Limited Reach and Strength		<p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> • As described in 2.1.1 Keyboard, a significant number of active elements and components are not keyboard accessible. • As described in 2.4.3 Focus Order, several problems occur that are related to focus management or tab order.





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> As described in 2.4.7 Focus Visible, several elements do not provide any or sufficient visible keyboard focus. As described in 3.2.1 On Focus, a custom date picker appears when a readonly date field receives focus, but focus is not moved to the control. As described in 3.2.2 On Input, the search form submits itself and updates the page with results after the user briefly pauses typing.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exceptions	<p>A rating of Supports with Exceptions has been given for the following reasons:</p> <ul style="list-style-type: none"> As described in 2.2.2 Pause, Stop, Hide, the homepage carousel cannot be paused from the keyboard. As described in 2.4.4 Link Purpose, several issues occur in which links provide no accessible names or inadequate names.

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes: Not Applicable





Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable - Not Tested	Not Tested
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable - Not Tested	Not Tested
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable - Not Tested	Not Tested
603.3 Accommodation of Communication Needs	Applicable - Not Tested	Not Tested

About this Report:

The information contained within this Accessibility Conformance Report is the result of an independent audit performed by [Level Access](#), which may be reached at (800) 889-9659 or info@levelaccess.com.

